Services Disclaimer:

Coaching Services:

Life coaches must be aware of and strictly adhere to the appropriate role of a life coach. Life coaches are not licensed health care providers and do not and must not provide medical advice or engage in patient diagnosis. They do not treat or otherwise counsel those with mental illness. They are not counsellors or therapists. The role of a life coach, in its most simple form, is to encourage, coach and/or act as a facilitator of a client's self-reflection, decision making and planning.

While counsellors or therapists deal with a patient's mental/emotional conditions and/or past circumstances or trauma, a life coach never addresses such issues. A life coach works with clients to assess current life circumstances and make plans for change toward future goals. The past is only used as a reflection tool to help determine future goals. Life coaching is future and action oriented. Life coaches are obligated to signpost clients in need of mental or physical health therapy to an appropriate licensed professional.

Mentoring Services:

The Mentee acknowledges that the purpose of providing mentoring is to assist mentees with their decision-making process and not to provide advice on decisions the Mentee may take. The provision of mentoring services does not constitute financial, management or consultancy advice. The Mentor makes no warranty as to the accuracy or completeness of any information provided to the Mentee. The Mentee is advised to take appropriate independent professional advice before acting on any information, suggestion or guidance given by the Mentor.

Additional Information:

The coaching or mentoring services provided should **NOT** be seen as a substitute for conventional mental health and medical services, and should not be used if the client has been diagnosed with severe mental health problems. Where these are required the client should visit their GP or mental health team in their local area.

The Coach/Mentor will not be liable (whether in contract, tort or otherwise) to the Mentee or to any third party for any loss, damage, cost or other liability arising out of or in connection with the provision of coaching or mentoring services to the Client or Mentee. Nothing in this clause shall limit or exclude any liability, which results from fraud, or from death or personal injury caused by negligence.

Under **NO circumstances** can you hold Faraday Fearnside responsible or liable for the actions that you take, or any of your life outcomes (including those that affect you or any other person related to or associated with you). All these points relate to both the use of this website and receiving any form of coaching/mentoring services from me.

Confidentiality:

This coaching or mentoring relationship, as well as all information (documented or verbal) that the Client shares with the Coach as part of this relationship, is bound by the principles of confidentiality set out by the Data Protection Act 1998. However, please be aware that the Coach/Mentor-Client relationship is not considered a legally confidential relationship (like the medical and legal professions) and thus communications are not subject to the protection of any legally recognized privilege. The Coach/Mentor agrees not to disclose any information pertaining to the Client without the Client's written consent in line with the principles of data protection. The Coach/Mentor will not disclose the Client's name as a reference without the Client's consent.

Confidential Information:

Does not include information that: (a) was in the Coach/Mentor's possession prior to its being furnished by the Client/Mentee; (b) is generally known to the public or in the Client/Mentee's industry; (c) is obtained by the Coach/Mentor from a third party, without breach of any obligation to the Client; (d) is independently developed by the Coach/Mentor without use of or reference to the Client's confidential information; or (e) the Coach/Mentor is required by statute, or a lawfully issued court order to disclose; (f) is disclosed to the Coach/Mentor and as a result of such disclosure the Coach/Mentor reasonably believes there to be an imminent or likely risk of danger or harm to the Client or others; and (g) involves illegal activity. The Client/Mentee also acknowledges his or her continuing obligation to raise any confidentiality questions or concerns with the Coach/Mentor in a timely manner.

As Standard:

Whilst every attempt is made to ensure the content of this website is correct and updated, we do not provide any warranty, express or implied, about the completeness, accuracy or suitability of any of the content. We will not be held responsible or liable for the way in which any of the content is perceived, interpreted or used by those accessing the website or any other third parties. In no event will we be liable for any loss or damage (including, without limitation, physical, mental, special, indirect, incidental or consequential loss or damage) arising out of, or in connection with, the use of this website or any services we provide. Every user of this website – including any prospective client or third party – is solely responsible for the way in which they use the website and any of our services. You must be at least 18 years of age to use this website and any of the services provided.

By continuing to use the website, or any of the services listed, you are agreeing with all the points made in this Disclaimer. If you are in disagreement with any of these points, then you should <u>discontinue</u> the use of this website or any of the services. Thank you.